

# Managing Conflict in the Workplace

|                   |   |
|-------------------|---|
| DATE AND TIME     | Friday 28th July 2023, 9:00am to 3.00pm.  |
| VENUE             | Level 1/21 Short Street, Port Macquarie, NSW 2444   |
| COST              | \$300   |
| WHO SHOULD ATTEND | Senior executives, team leaders, managers, people working in teams, staff managing clients and HR teams |

## Event Description

Workplace conflict is inevitable, how it is handled determines whether the outcome is positive or negative. Attend this one-day workshop to learn the conflict management essentials for any workplace.

## Objectives

- Gain insight into causes of conflict in the workplace.
- Learn effective responses to conflict that increases productivity and minimises time lost.
- Understanding the conflict cycle and how to break it.
- Learn psychology-based strategies to reduce conflict in the workplace.

## Presenters

### Luke Ballard

#### [The Neutral Corner](#)

Luke is a trained mediator, conciliator and conflict coach. Luke is an educator with experience teaching in both the public and private sector, TAFE, and University. Luke held the positions of Director, Aboriginal Education and Director of Educational Leadership with the NSW Department of Education.

### Kate Bucci

#### [Group Therapy Practice](#)

Kate has been working as a registered psychologist for over 18 years. For the last five years Kate's private practice has focused on providing group therapy and small group training. Kate's approach is guided by her training in Cognitive Behavioural Therapy (CBT) and Dialectical Behaviour Therapy (DBT).

## Contact

To book a place in this training event contact Kate Bucci- [kate@grouptherapypractice.com](mailto:kate@grouptherapypractice.com)